



Seniors Rights Service



Seniors Rights Service

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Seniors Rights Service values diversity.

Our organisation welcomes all older people across NSW to access our Legal, Advocacy and Information services. We play an active role in delivering services to LGBTIQ+ people. Please make contact with us if you require advice or information based on the services we provide. We're here to help. Your rights. Your voice.

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Your rights. Your voice.

Our services are free, independent and confidential.

Seniors Rights Service receives funding from:

- Older Person's Advocacy Network (OPAN)
- NSW Fair Trading
- Legal Aid NSW
- NSW Department of Communities and Justice

**An LGBTIQ+ inclusive
service for seniors**



Legal

Our legal service provides advice on legal issues to older people in NSW. We also offer a comprehensive referral service. Some additional assistance may be available to financially and socially disadvantaged people.

Some of the many issues we advise on:

- Abuse of older people
- Financial exploitation
- Consumer issues
- Planning for later life

Our retirement village legal service provides advice to current, prospective and former residents of retirement villages on issues arising from disputes with the retirement village management or interpretation of retirement village contracts.

The strata legal service advises strata residents on any aspect of strata living. We give advice on disputes with the strata committee, owners corporation or strata management agent. We advise on strata collective sales or redevelopment proposals.

Seniors Rights Service is a fully accredited community legal centre.

Aged care advocacy

Seniors Rights Service provides information and support to people using, or seeking to access, in-home and residential aged care services.

Our aged care advocates are located across NSW to provide support for recipients of all Commonwealth funded aged care services.

Our advocates:

- Listen to your concerns
- Provide information about rights and responsibilities
- Help resolve problems or complaints with your aged care service providers
- Speak with your service provider if required
- Refer to other agencies where necessary

Seniors Rights Service advocacy work raises consumer issues on behalf of vulnerable older people to government, the aged care system and the community.

Our Cultural Safety Plan commits us to ensuring a supportive workplace that respects and values diversity and prevents harassment or discrimination of any kind.

Information

We provide information on a range of topics including:

- The rights of older people
- How to plan ahead, eg Power of Attorney
- Retirement village issues
- Issues in aged and community care

We provide targeted rights-based information to a diverse range of older people regardless of cultural background or sexual orientation.

Our aged care advocates, solicitors and education staff travel across NSW to support aged care recipients and the wider community.

We hold information sessions at community groups, clubs, social and professional groups, aged care homes and retirement villages. We also organise forums and discussion panels. We collaborate with organisations and community groups to develop and implement projects on specific issues relevant to LGBTIQ+ communities.

We listen to the voices of older people from diverse backgrounds so that we can improve our understanding of their specific needs and respond appropriately.