

**Seniors Rights
Service**

Contacts

Phone: (02) 9281 3600
1800 424 079

The Interpreter Service: 131 450

National Relay Service: 133 677

Email: info@seniorsrightsservice.org.au

Website: www.seniorsrightsservice.org.au

Office Hours: Monday to Friday
9.00am - 4.30pm

Postal Address: Level 4, 418A Elizabeth St
Surry Hills NSW 2010



**Seniors Rights
Service**

Legal | Advocacy | Information
Your rights. Your voice.

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Our services are free and confidential.

We utilise The Interpreter Service (TIS) when required 131 450.

Seniors Rights Service receives funding from:

- Commonwealth Department of Health
- NSW Fair Trading
- Legal Aid (NSW)
- Family and Community Services NSW
- Commonwealth Attorney General's Department

We welcome comments about our service. Please direct any feedback to the CEO either in writing or via email/ phone or through our website.

This is information only, not legal advice. If you have a legal problem call our service directly or see your lawyer. Laws may vary from state to state.

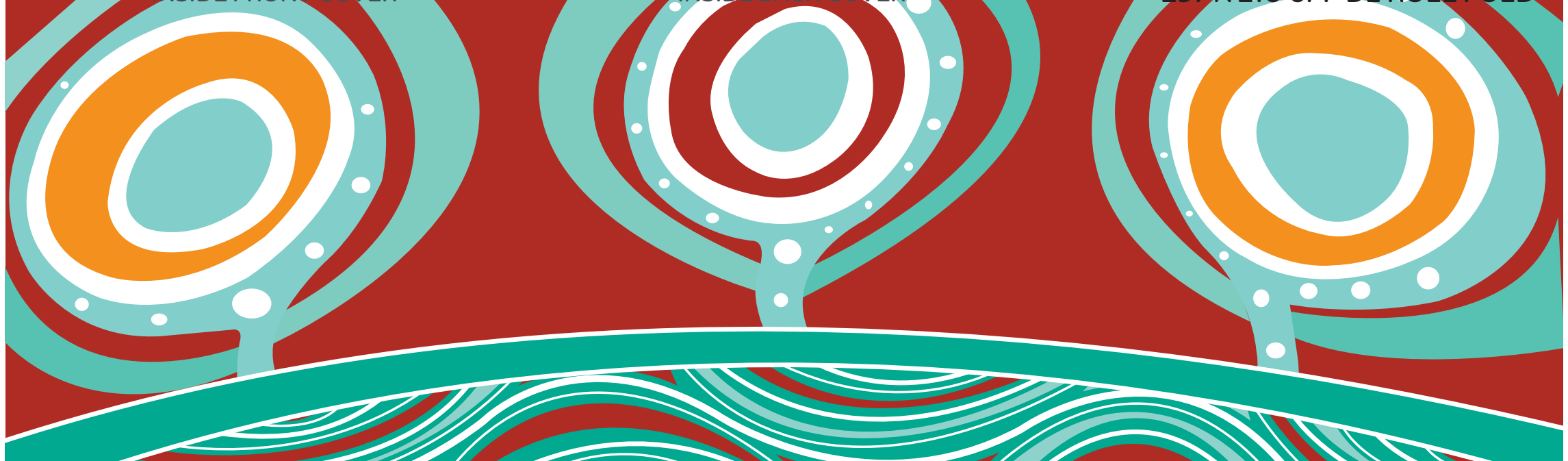


Rights for Elders



**Seniors Rights
Service**

Seniors Rights Service Limited | ABN 98 052 960 862 | ACN 626 676 533
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Legal

Our legal service provides advice on legal issues to older people in NSW. We also offer a comprehensive referral service. Some additional assistance may be available to financially and socially disadvantaged people.

Some of the many issues we advise on:

- Abuse of older people
- Financial exploitation, eg granny flats
- Consumer issues
- Planning for later life

Our **Retirement Village** legal service provides advice to current, prospective and former residents of retirement villages on issues arising from disputes with the retirement village management or interpretation of retirement village contracts.

The **Strata** legal service advises strata residents on any aspect of strata living. We give advice on disputes with the Strata Committee, Owners Corporation or Strata Management Agent. We advise on strata collective sales or redevelopment proposals.

Seniors Rights Service is a fully accredited Community Legal Centre.

Aged Care Advocacy

Our advocacy service provides advocacy for recipients of all Commonwealth funded aged care services.

Advocates

- Provide information about rights and responsibilities
- Listen to your concerns
- Help resolve problems or complaints with your aged care service providers
- Speak with your service provider if required
- Refer to other agencies where necessary

Our advocacy work raises consumer issues on behalf of vulnerable older people to government, the aged care system and the community.

Information

We provide targeted rights-based information sessions to a diverse range of older people regardless of cultural background or sexual orientation. Sessions are provided on a range of topics relevant for the requesting organisation including:

- The rights of older people
- How to plan ahead eg Power of Attorney
- Retirement village issues
- Issues in aged and community care
- How people can access our services

We collaborate with organisations and community groups to develop forums and projects on specific issues such as financial abuse of older people.