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Inclusion Plan Summary  
2021-2024



Seniors Rights  
Service

# Inclusion Plan Summary

## 2021- 2024

**Seniors Rights Service works to achieve an equal society where older people from all different backgrounds are respected and able to contribute. Recognising that older people around NSW come from different cultures, speak different languages and practice different beliefs and religions, we are committed to including people from different cultures in all our services and activities. Understanding and including these differences in everything we do will improve the quality of our services and provide a better experience for older people across NSW.**

**In 2020, the Board of Seniors Rights Service resolved to adopt an Inclusion Plan which is linked to our Strategic Plan and our Reconciliation Action Plan.**

**This Inclusion Plan sets out our goals for making Seniors Rights Service a more inclusive and diverse organisation.**

**We will focus on older people who are:**

- disadvantaged and vulnerable
- in regional, rural and remote locations
- from a different cultural background and speak a language other than English
- Aboriginal or Torres Strait Islander Peoples
- lesbian, gay, bisexual, transgender, intersex, queer or others

It is intended that every year, Seniors Rights Services will have a priority focus. During 2021 and 2022 Seniors Rights Service will work with culturally diverse and Aboriginal and Torres Strait Islander Peoples and communities.

## Our Goals

### **1. Older people from different backgrounds are able to access our services**

We will do this by finding out why people from diverse backgrounds have problems using our services and fixing these problems.

### **2. Improved understanding of the needs of older people from different backgrounds**

We will do this by making sure that older people from different backgrounds are able to tell us about their opinions and contribute to how we run Seniors Rights Service.

### **3. A more engaged and inclusive workplace**

We will do this by including people from different cultural backgrounds on our Board and in our staff.

### **4. Strong partnerships with diverse communities**

We will do this by working with organisations, local councils and community groups to increase our support for older people of all cultures.

### **5. Our organisation's objectives and vision support the human rights of all older people equally**

We will do this by putting the human rights of older people at the center of everything we do. We support international agreements that will ensure human rights of older people are respected in all countries.