

Seniors Rights Service

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Seniors Rights Service receives funding from:

- Older Person's Advocacy Network (OPAN)
- NSW Fair Trading
- Legal Aid NSW
- NSW Department of Communities and Justice

This is information only and not legal or financial advice. If you have a legal or financial problem call our service directly, see your lawyer or a financial advisor. Laws vary from state to state.

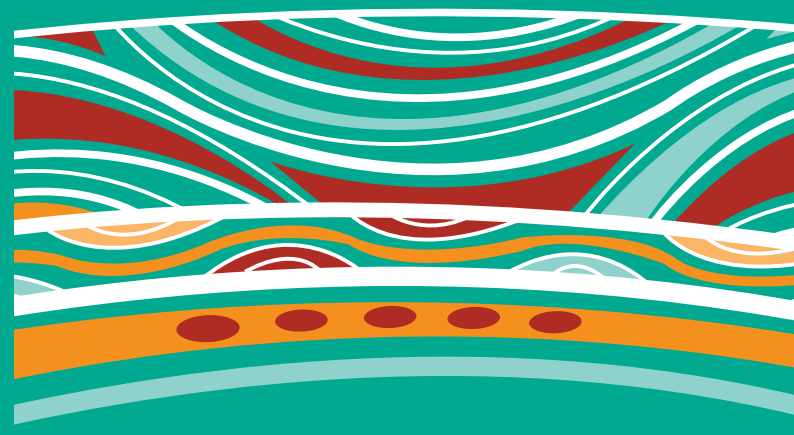
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Legal | Advocacy | Information  
Your rights. Your voice.



Rights for Elders



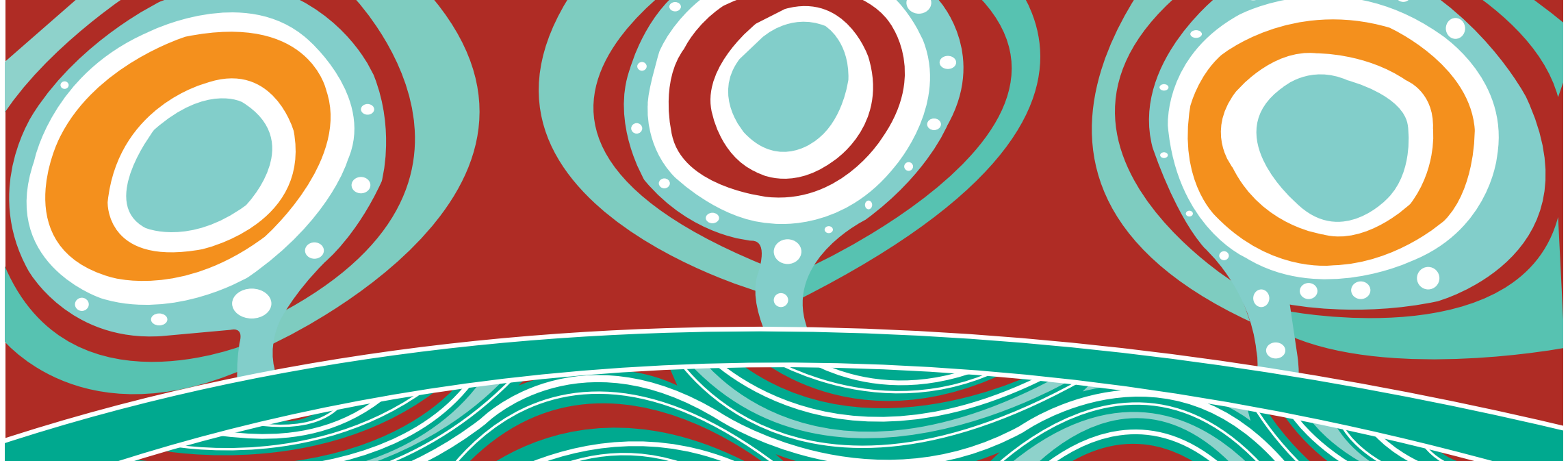
## Your rights. Your voice.

### We provide free, independent and confidential advice

As a rights-based organisation, we are committed to ensuring that Indigenous Australian communities are active participants in our operations and activities and that we deliver culturally safe and responsive services to First Nations Elders aged 50 or over living in NSW.

As an organisation we support the Uluru Statement From the Heart and recognise and support the sovereignty of Indigenous Australian communities and the need for a First Nations Voice to Parliament protected by the Australian Constitution.





## Legal

Our legal service provides advice on legal issues to older people in NSW. We also offer a comprehensive referral service. Some additional assistance may be available to financially and socially disadvantaged people.

Some of the many issues we advise on:

- Abuse of older people
- Financial exploitation, eg granny flats
- Consumer issues
- Planning for later life

Our **Retirement Village** legal service provides advice to current, prospective and former residents of retirement villages on issues arising from disputes with the retirement village management or interpretation of retirement village contracts.

The **Strata** legal service advises strata residents on any aspect of strata living. We give advice on disputes with the Strata Committee, Owners Corporation or Strata Management Agent. We advise on strata collective sales or redevelopment proposals.

**Seniors Rights Service is a fully accredited Community Legal Centre.**

## Aged Care Advocacy

Our advocacy service provides advocacy for recipients of all Commonwealth funded aged care services.

**Advocates**

- Provide information about rights and responsibilities
- Listen to your concerns
- Help resolve problems or complaints with your aged care service providers
- Speak with your service provider if required
- Refer to other agencies where necessary

Our advocacy work raises consumer issues on behalf of vulnerable older people to government, the aged care system and the community.

## Information

We provide targeted rights-based information sessions to a diverse range of older people regardless of cultural background or sexual orientation. Sessions are provided on a range of topics relevant for the requesting organisation including:

- The rights of older people
- How to plan ahead eg Power of Attorney
- Retirement village issues
- Issues in aged and community care
- How people can access our services

We collaborate with organisations and community groups to develop forums and projects on specific issues such as financial abuse of older people.